

Erledigt

## APPLE SUPPORT

**Beitrag von „OliverZ“ vom 23. Mai 2016, 18:32**

Sorry, the reason for the message from the apple-store or from the iTunes-Store is caused by a wrong SMBIOS. Apple checks at each login if the following data are compatible with the Macs they had build in the past.

Apple checks the following information from the Hackintosh-PC:

- Serial NumberBoard-ID
- Product name
- Family
- Bios-Version
- Bios-Release Date
- Board-Serial Number

If the SMBIOS does not contain values which are compatible to the Apple-Logic both stores create the same message. It is easy to solve this problem using Clover Configurator or Plist-Editor to create new values which are compatible. That's a minor issue.