

# Ich habe schlechte Laune, weil ...

Beitrag von „CMMChris“ vom 26. April 2021, 11:17

## CalDigit T53 Plus sleep issues with M1 MacBook Pro

10/20/2020

Beitrag von Chris M. Miller

Forum: Other

### Standardformalitäten

Die oben beschriebenen Titel für das Feedback sind:

CalDigit T53 Plus sleep issues with M1 MacBook Pro

in welchem Bereich tritt das Problem auf?

10/20/2020

Welche Art von Problem handelt es sich?

Hardware/Peripherie/Software

Details

Es scheint sich um ein Problem mit dem T53 Plus zu handeln. 10:00 MEZ 14.01.2020

Seit 10/20/2020

Außerdem ist das Problem auch in dem Problemreport

zu

beschrieben.

Beschreiben Sie das Problem und alle weiteren Schritte des Problems reproduziert werden kann:

I am struggling with MacBook Pro as a desktop machine for work. It is being used in combination with a CalDigit T53 Plus. The monitor is attached to DisplayPort in the Thunderbolt dock. It is working fine for the most part, however, there is an annoying issue with sleep.

When I use the MacBook Pro to watch my monitor will go to sleep as normal (if usage is suspended). However, it doesn't stay in sleep. Every minute or so it will wake up with a dim screen and "no signal" message and then back to sleep again. When I close the lid (indicator on the CalDigit T53 Plus will turn on and off again as well). This is annoying since it causes unnecessary power draw.

Also, if I turn off the MacBook Pro to watch the monitor on a desk for an extended period of time, something goes wrong and I can't wake the MacBook Pro up by using pressing enter on the keyboard or trying holding the power button. When I press a key or click or move the mouse, the lid indicator of the CalDigit T53 Plus will turn on for a while and then off again. I don't get a picture on the screen. I then have to unplug the dock from the M1 MacBook Pro and plug it in again. No more of this! I've tried a lot of things but I can't get a picture on the screen.

This is happening just about every time I use the CalDigit T53 Plus (about a month now) and happens all the time (both the screen waking from sleep with no picture without me trying anything as well as the lack of after an extended period of sleep).

I already contacted CalDigit about this issue and they told me that they are aware of that issue but cannot do anything about it (they're using the M1 Pro or the M1 Pro Thunderbolt connector dock).

If I use a cheap USB-C to HDMI adapter, the screen stays in sleep when I use the M1 MacBook Pro for sleep. I shouldn't have any issues waking the MacBook Pro up and getting a picture after an longer period of sleep when using the USB-C to HDMI adapter. So I definitely assume to be related to the Thunderbolt and/or arbitrary power management.

I would be glad if this problem could be resolved in the near future. If you need to allow viewing the issue or more information, I will happily provide them.

Details/Spuren

System: Apple MacBook Pro (Retina, 15-inch, Space Gray)

System: Apple MacBook Pro (Retina, 15-inch, Space Gray)

Mac OS: macOS 10.15.7 (19H220.2) (19H220.2) (19H220.2) (19H220.2)

Model: MacBookPro15,1 (19H220.2) (19H220.2) (19H220.2) (19H220.2)

Details

System: Apple MacBook Pro (Retina, 15-inch, Space Gray)

System: Apple MacBook Pro (Retina, 15-inch, Space Gray)

der Fälle mit einer Wand spricht.

## Chris Miller

10/20/2020

Issues will persist with 11.4 Beta 1. In fact, the issue with the MacBook not waking the screen after a long sleep period got worse now. It happens more often. I am this morning had it happen again.

1. Turn on screen of the Dock with the MacBook plugged in to standard mode.

2. CalDigit T53 Plus turn LED indicator turns on.

3. MacBook wakes the monitor (plugged in dock).

4. Screen a key on my keyboard multiple times.

5. Screen goes back to sleep with no picture, gets back to sleep after a while.

6. CalDigit T53 Plus turn LED indicator turns off again.

7. Screen stays on the monitor as expected.

8. CalDigit T53 Plus turn LED indicator turns on again.

9. Screen goes back to sleep with no picture, gets back to sleep.

10. Using the Thunderbolt dock from the dockdock.

11. Screen goes back to sleep.

12. Screen goes back to sleep and displays the light screen.

This is so annoying, why don't you guys finally fix this? Why not even a reaction to this feedback? I can be not the only one having issues with display wake on a M1 machine looking at the complete screen wake up screen.